



Cooper County

Memorial Hospital

17651 B Hwy. • Boonville, MO 65233 • 660.882.7461

Website Privacy Policy

Cooper County Memorial Hospital has created this website privacy policy in order to demonstrate our firm commitment to privacy. This privacy policy describes and governs the manner in which Cooper County Memorial Hospital collects, uses, maintains and discloses information collected from users of its website. Cooper County Memorial Hospital may revise and update this privacy policy from time to time without prior notice to you and will post the updated privacy policy to the Site.

Your Personal Information

Before permitting you to use our site's Patient Portal or make a donation, you will be required to create an account or give us personal information, including but not limited to your name, address, phone, email, mobile device names or images, location details, the type of Mobile Device you are using, birth, height, weight, information about your medicines and physical symptoms and other similar information. The combination of this personal information with health-related information provided by you is called "Protected Health Information" and is subject to special rules under federal law call the Health Insurance Portability and Accountability Act of 1996 or "HIPAA". The privacy policy's references to "HIPAA" are to this law and the various laws that have amended it, including most recently the Health Information Technology for Economic and Clinical Health Act. We may use and disclose your personal information collected through our Site to perform the services described on the Site, including without limitation to your health care provider, and as permitted by law, and to contact you regarding our services.

Personal Information from Children

You must be 18 years of age or older to use the Patient Portal. If Cooper County Memorial Hospital learns that it has received any personal information from anyone who is not at least age 18, we will delete that information from Cooper County Memorial Hospital's database.

IP Addresses

An IP Address is a number automatically assigned to your computer whenever you access the Internet. All computer identification on the Internet is conducted using IP addresses, which allow computers and servers to recognize and communicate with each other. Cooper County Memorial Hospital does not associate IP addresses with records containing personal information or any information that is considered sensitive or controversial or that would compromise your privacy.

Cookies

We may use "cookies" or other tracking technologies to track how you use our Site. A cookie is a piece of software stored on your computer or device to uniquely identify your browser or to store information



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or setting on your computer or devices. If you click on a link to another website, they may also transmit cookies to you. Our cookies do not collect or transmit personally identifiable information.

Mobile Devices

When you access our website on your mobile device, we may obtain information from your mobile device about the type of Mobile Device you are using. Your contract with your Mobile Provider will continue to apply when accessing or using the services on your Mobile Device. You understand that your Mobile Provider may charge you fees for your use of its network connection services while accessing or using the Services, for data downloading, email, text messages, for roaming, and other Mobile Provider or third party charges. You accept responsibility for all Mobile Provider fees.

Third-Party Website Linking

When you click on links on our Site that take you to third-party websites, you will be subject to the third parties' privacy policies. While we support the protection of privacy on the internet, Cooper County Memorial Hospital cannot be responsible for the actions of any third-part websites. We encourage you to read the posted privacy statement of any and every site you visit, whether you are linking from our Site or browsing on your own.

E-Commerce Transactions

The Pay Online and Donation features of our website may use applications to collect data necessary to facilitate an e-commerce transaction. When this occurs, we will ask your explicit permission to transfer this data to facilitate that transaction and we require that any third parties with whom we share your information maintain this data in a confidential manner. Information collected is stored to record the transaction for billing and accounting reasons.

Security

You can access your Patient Portal, pay your bill or make donations at www.coopercountymemorialhospital.org with confidence. We have partnered with [Authorize.Net](http://www.authorize.net) [\[link to http://www.authorize.net\]](http://www.authorize.net), a leading payment gateway since 1996, to accept credit cards and electronic check payments safely and securely for our customers.

The Authorize.Net Payment Gateway manages the complex routing of sensitive customer information through the electronic check and credit card processing networks. See an [online payments diagram](http://www.authorize.net/resources/howitworksdiagram/) [\[link to http://www.authorize.net/resources/howitworksdiagram/\]](http://www.authorize.net/resources/howitworksdiagram/) to see how it works.

The company adheres to strict industry standards for payment processing, including:

- 128-bit Secure Sockets Layer (SSL) technology for secure Internet Protocol (IP) transactions.
- Industry leading encryption hardware and software methods and security protocols to protect customer information.
- Compliance with the Payment Card Industry Data Security Standard (PCI DSS).



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For additional information regarding the privacy of your sensitive cardholder data, please read the [Authorize.Net Privacy Policy](http://www.authorize.net/company/privacy/) [*link to <http://www.authorize.net/company/privacy/>*].

www.coopercountymemorialhospital.org is registered with the Authorize.Net Verified Merchant Seal program.

Contact Information

If you have any questions or comments concerning our privacy policy, please contact us through phone or email located on the “Contact” page of our website. |